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The Hon. Stephan Knoll MP
Minister for Transport, Infrastructure and Local Government
GPO Box 1533
Adelaide SA 5000

Dear Minister

Re: The Future and Wellbeing of Service SA Staff

PSA members who work at Service SA Centres at Mitcham, Modbury and Prospect have been placed in a position of enormous insecurity over the last seven months following the announcement of the closures of these offices at the last state budget.

The lack of genuine consultation with them, their union and the communities they serve, has put them in a position where they have not been able to plan their futures. In the absence of clear information from their employer, their main source of information has been rumours and media coverage.

In addition, they have been asked to serve members of the public, some of whom are vulnerable, who are highly anxious, without being able to explain what is happening to the service they rely on.

Where leases are due for renewal, staff are extremely anxious.

It is our understanding that the proposal to close these three Service SA offices is now indefinitely "on hold". In order to address the concerns our members have for their futures and to enable them to plan leave and/or manage their careers, we seek confirmation from you that the proposal to close the Mitcham, Modbury and Prospect Service SA offices will no longer be pursued at this time. We also seek clarity about any alternate propositions being considered, including any time frames for these.

Currently there is a sense that our members' employer is not showing them the basic respect of keeping them, and the communities they work with, supported and well informed. We draw your attention to this and ask that you address the current situation with clear information and adequate support.

We look forward to receiving your confirmation about the status of the proposal to close the three Service SA centres.

Yours sincerely

Nev Kitchin
General Secretary